Ticketing Department
The Ticketing department ensures a smooth-running festival for staff, volunteers, sponsors, and customers alike. Before and during the festival we're responsible for tickets, passes, guest accreditation, the sharing of information about how to get the most out of the festival experience, and we play a big part in leading the VIFF team to deliver excellent customer service.

Accreditation Support Team
The Accreditation Support team will help create Volunteer packages, answer questions about the festival, assist the Festival Guest Ticketing Coordinator with accreditation - printing, preparing and distributing passes and tickets for VIFF 2023. Volunteers will help create a welcoming and inclusive atmosphere, working across different festival departments. It is a position that requires skilled communicators, who can help with basic office administrative support.

This role is good for someone who:

- Is well-organized and happy to work in a team environment
- Is a confident communicator
- Has a keen eye for detail and can spot errors quickly
- Is interested in finding out how festival accreditation works
- Is able to update tracking sheets in Microsoft Excel (data entry)
- Is keen to get stuck in and comfortable working in a fast-paced environment
- Is able to lift 25lbs (although this isn't a necessity)
- Has a background in office and administration
- Schedule: September 13th - October 11th

Expected date for mandatory orientation: Monday, August 21st, 2023

How to Apply

Please visit https://viff.org/volunteer and click the ‘Apply Now’ button.