Guest Services Department:
The Guest Services Department oversees any matters related to the guests attending the Vancouver International Film Festival to present a film or to take part in a live event.

Driving Team:
Good drivers are needed on this team responsible for picking up trucks and car rentals, and for chauffeuring VIFF guests to and from the airport, hotels, festival screenings and events.

This role is good for someone who:

- Is 25 years and older
- Has a Class 5 or class 4 BC Driver’s License
- Can provide a Clean Drivers abstract.
- Has experience dealing with the public and VIPs
- Has strong English language skills. Additional language skills are beneficial
- Is able to lift 50 pounds
- Has knowledge of the Lower Mainland, ability to read GPS and other electronics map systems
- Is comfortable parking in all areas of the city including YVR and BC Ferries
- Is comfortable driving a variety of standard vehicle types
- Is an excellent driver
- Has flexible availability

Interpreters & Language Support
Volunteers are required to assist the Guests Department with interpretation services to VIPs and guests. Interpretation duties include assisting with media interviews, public screening introductions with Q&A sessions. The role is strictly on-call, and requirements can be last minute.

This role is good for someone who:

- Is fluent in English and at least one other language. Fluency means strong verbal and written abilities—our general needs are Japanese, Mandarin and Korean, Spanish, and French.
- Has experience with public relations, media and guest services
- Is confident with public speaking in all fluent languages. This includes speaking in front of an audience, members of the public and the media.
- Has a good knowledge of Vancouver
- Has a flexible schedule
Office Support Team

The volunteers who work in the Guest Services Office greet our guests as they arrive, as well as act as the information hub while our guests are in Vancouver. Volunteers will answer questions about the festival, provide touristic information and hospitality like coffee and tea service, and create a welcoming and inclusive atmosphere. It is a position that requires skilled communicators, who can help with basic office administrative support as well.

This role is good for someone who:

- Has strong English language skills. Additional language skills are beneficial
- Is a very strong communicator, and has a warm, welcoming demeanor
- Has experience dealing with the public and media
- Has a background in office and administration

Expected date for mandatory orientation for Driving Volunteers: Tuesday, September 19th, 2023

Expected date for mandatory orientation for Office Support Volunteers: Tuesday, September 26th, 2023

How to Apply

Please visit https://viff.org/volunteer and click the ‘Apply Now’ button.