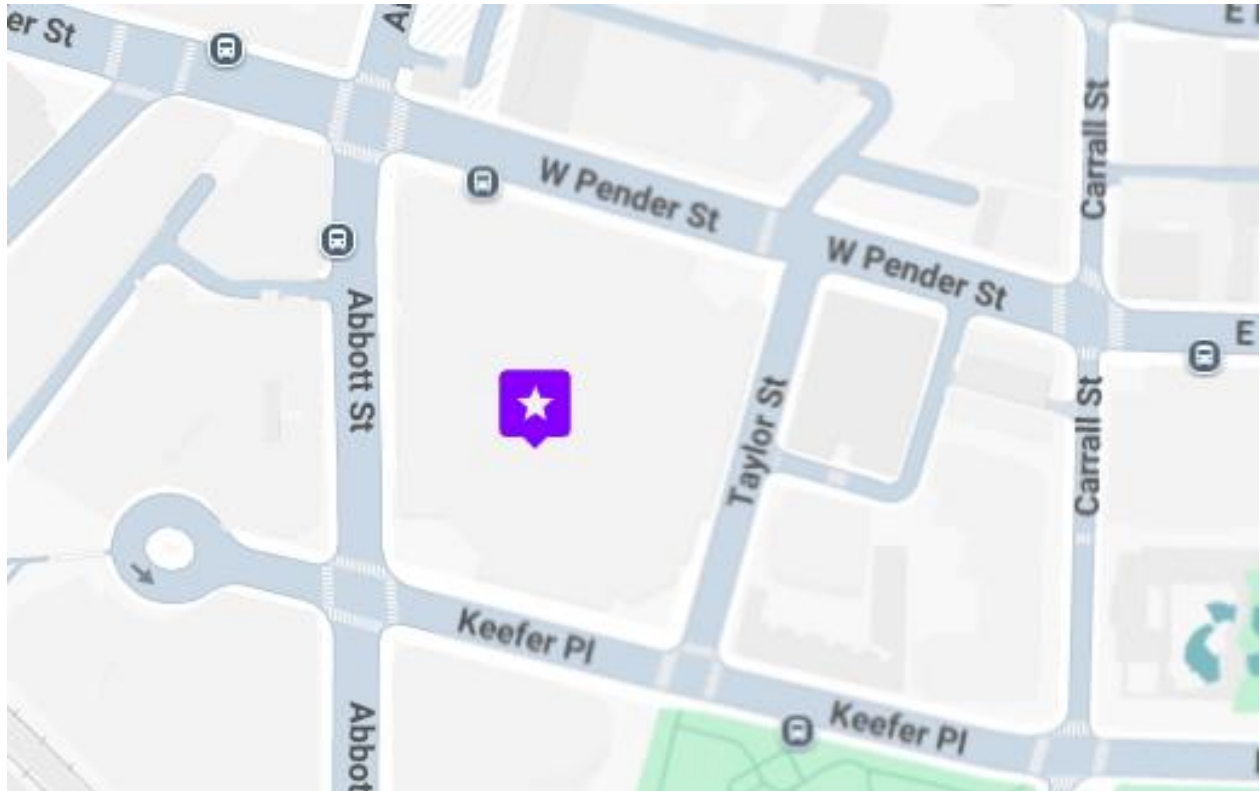


Cineplex International Village: Accessibility Guide

Location

Third Floor, International Village Mall, 88 West Pender Street

Nearest intersections: West Pender Street and Abbott Street



Getting There

Transit

West Pender at Abbott: 4, 7, 19, 22, 209, 210, 214, N19

Stadium-Chinatown SkyTrain Station: Expo Line

Parking

- Underground parking pass available through concierge
- Metered street parking

Line-Ups

Line-up locations are subject to change. Please check in with a volunteer at the venue if you aren't sure where to line up.

Passholder and ticketholder lines:

Located on the second floor, near the food court.

3 Lines – 1 surrounding atrium centre opening, and 1 each to the left and right opening.

Line-ups are organized by screening as we use multiple cinemas in this venue at the same time. You can find out where your film is screening at the concierge table on the second floor, in front of the elevators heading up to the cinemas. Then look for the signs indicating the lineup for your screening.

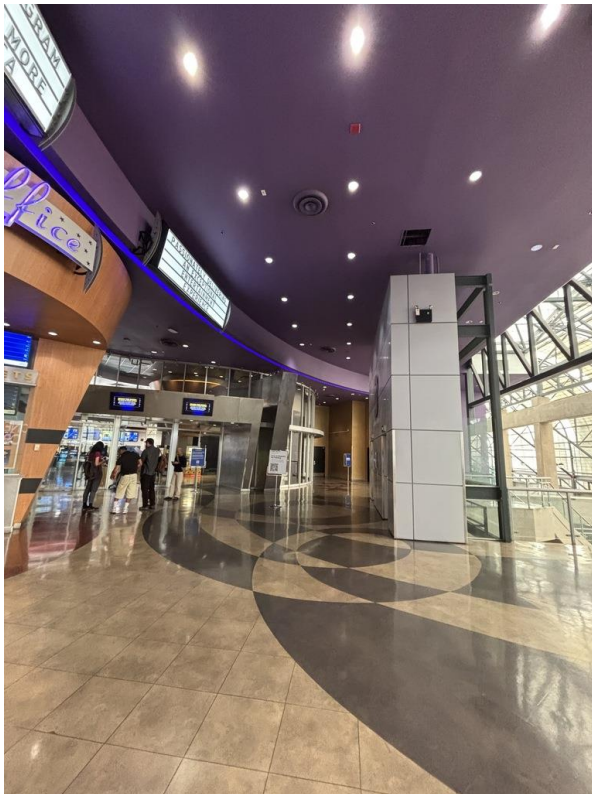
Standby line and volunteer standby line: Located on third floor in front of Cineplex box office.

Payment

The on-site box office is cashless. If you prefer to pay in cash, you can buy tickets for screenings at any venue at the VIFF Centre box office.

Entrance and Lobby

- Entrance at street level
- Elevator to second and third floor.
- There is lobby seating on third floor of the Cineplex. There are also tables and chairs in the food court on the second floor for use prior to lining up.



Access to Theatre

VIFF screenings take place in Cinemas 8-10.

- Each cinema has one row at the entrance level for accessible seating.
- All other seats are accessed by the stairs.

- There are 30"-high handrails between aisles as well as 3-foot-high handrails along the walls leading to the section closest to the screen.

Seating

Wheelchair spaces

- Each cinema has 4 wheelchair spaces with 1 companion seat per space.
- The wheelchair spaces are at the same level as the cinema entrance.



Seats

- 20" wide between armrests.
- All seats have armrests.

Venue Measurements

- Doors into theatre: 34" wide when open
- Accessible stall doors: 34" wide when open

Accessibility Devices/Services

- Hearing assistance at all screenings
- Open Captions at select screenings
- Closed Captions at select screenings
- Descriptive Audio at select screenings
- Courtesy chairs available during lineups
- Lobby passes are available at the Box Office for ticketholders who need an indoor, seated waiting area. Passholders can use their existing lobby pass to access the space.
- Service animals welcome

Washrooms

	Third floor: Women's	Third floor: Men's
Accessible stalls	1	1
Sensors? (flushing, faucets, soap, dryers)	Hand dryers	Hand dryers
Sink height	34"	34"
Change tables	Yes	No
Period products	No	No