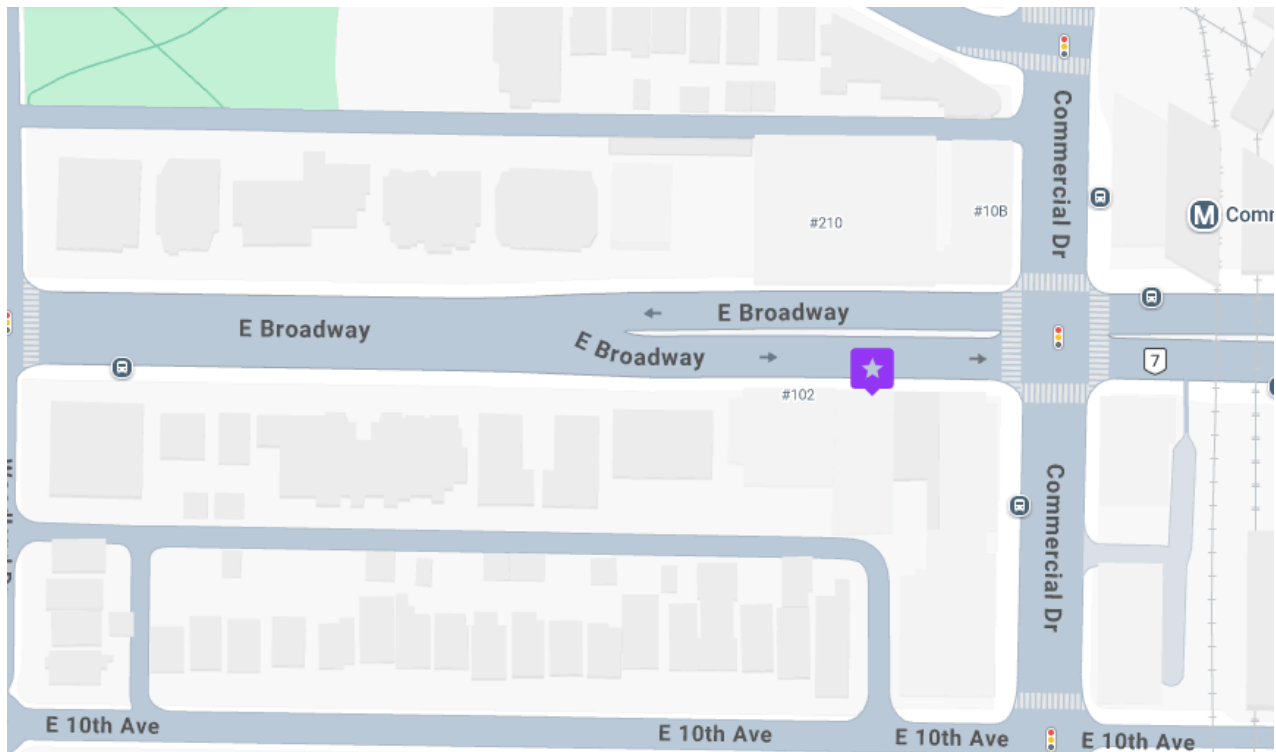


Rio Theatre: Accessibility Guide

Location

1660 East Broadway

Nearest intersections: East Broadway & Commercial Drive



Getting There

Transit

Commercial-Broadway: 9, 99, N9, Expo Line, Millenium Line

Commercial @ Grandview Hwy: 20, N20

Parking

- Metered street parking
- Paid lots: nearest are at East 10th and Commercial & East 11th
- Designated City of Vancouver accessible parking space at 2200 Commercial Drive

Line-Ups

Line-up locations are subject to change. Please check in with a volunteer at the venue if you aren't sure where to line up.

Passholder Line: Lines up west of entrance, down Broadway

Ticketholder Line: Lines up west of entrance, down Broadway

Volunteer Standby Line: Lines up east of entrance, down Broadway and wrapping around to Commercial if needed

Standby Line: Lines up east of entrance, down Broadway and wrapping around to Commercial if needed

Payment

The on-site box office is cashless. If you prefer to pay in cash, you can buy tickets for screenings at any venue at the VIFF Centre box office.

Entrance and Lobby

- Entrance and lobby at street level
- Curb cut: At Commercial/Broadway intersection
- Tactile paving in front of entrance: No
- Overhang for rain protection: Yes
- Push button to open door: No, but door can be propped open
- Lobby seating: Yes





Theatre

- Theatre entrance is at ground level.
- Ramp access to all seats (no stairs).
- No handrails in theatre.

Seating

Wheelchair spaces

3-4 spaces in back row of theatre.



Seats

- 19" wide between armrests.
- All seats have armrests.

Venue Measurements

- Front door: 32" wide
- Box office counter height: 42"
- Doors into theatre: 55" when both are open

Accessibility Devices/Services

- Hearing assistance at all screenings
- Open Captions at select screenings
- Courtesy chairs available during lineups
- Service animals welcome
- Lobby passes are available at the Box Office for ticketholders who need an indoor, seated waiting area. Passholders can use their existing lobby pass to access the space.

Washrooms

There are no wheelchair accessible stalls in the venue. Patrons who need a wheelchair accessible bathroom can use the washroom at Kakai Sushi (1638 East Broadway).

	Main floor, all genders, to left of concession	Main floor, all genders, to right of concession	Cafe Bar
Doors	37" high handle	37" high handle	TBD
Number of stalls/urinals	5 stalls	4 urinals / 2 stalls	TBD
Accessible stalls	One stall has grab bar and has slightly wider door (31"), but does not have enough clear space for wheelchairs or scooters	None	1
Sensors? (flushing, faucets, soap, dryers)	Paper towel	Paper towel	TBD
Sink height	37"	37"	TBD
Change tables	No	No	TBD
Period products	No	No	TBD

Sensory-Reduced Spaces

The Rio Theatre has a small lobby with heavy foot traffic and does not have any sensory-reduced areas.