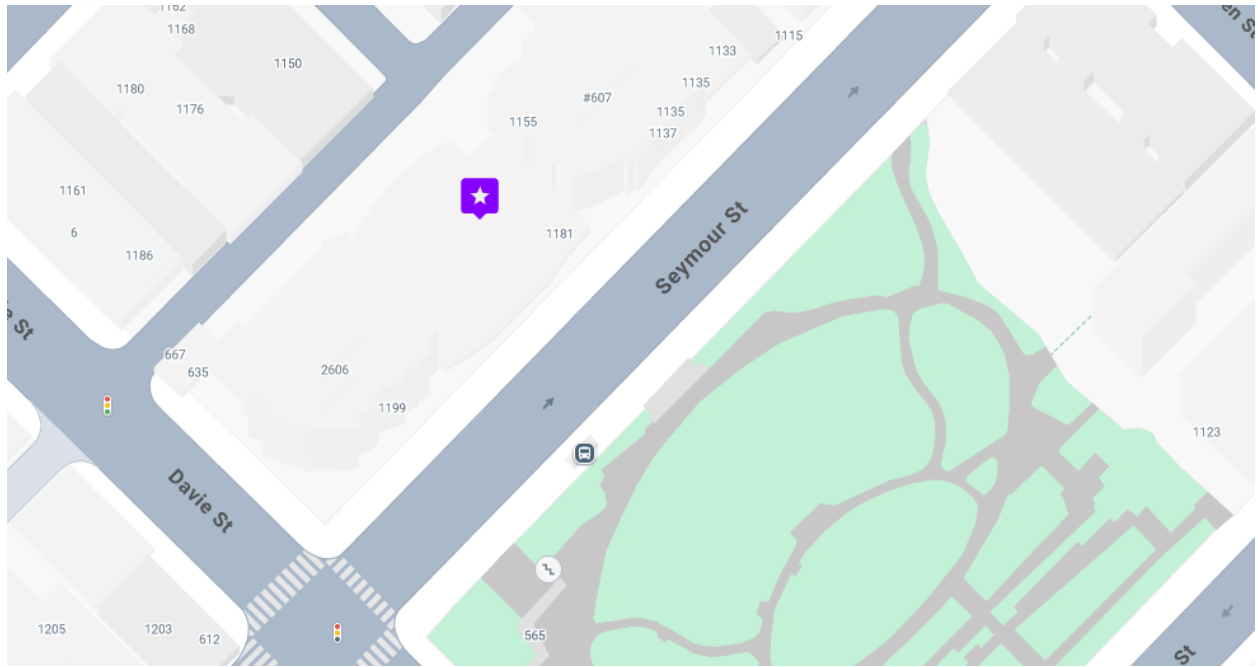


VIFF Centre: Accessibility Guide

Location

1181 Seymour Street

Nearest intersections: Seymour and Helmcken, Seymour and Davie



Getting There

Transit

Davie at Granville: 6

Granville at Davie: 4, 7, 10, 14, 16, 50

Yaletown-Roundhouse SkyTrain station: Canada Line

Parking

- Paid street parking.
- Nearest parkade: 1067 Seymour Street

Line-Ups

Line-up locations are subject to change. Please check in with a volunteer at the venue if you aren't sure where to line up.

Passholder Line: Lines up south of the entrance, towards Davie St.

Ticketholder Line: Lines up south of the entrance, towards Davie St.

Volunteer Standby Line: Lines up north of the entrance, towards Helmcken St.

Standby Line: Lines up north of the entrance, towards Helmcken St.

Payment

VIFF Centre accepts card or cash. If you prefer to pay in cash, please purchase your tickets to all screenings at the VIFF Centre box office, as our other venues' box offices are cashless.

Entrance and Lobby

- Curb cuts: Yes, at street corners (Davie and Helmcken)
- Tactile paving at entrance: No
- Overhang for rain protection: Yes
-  Push button to open door: Yes, 3 feet high
- Elevator: Yes, between main floor, washroom level, and balcony level
- Lobby seating: Yes, chairs and benches



Vancity Theatre

Main floor entrance

- Located at street level.
- Stair access to all seats.
- 39"-high

Balcony entrance

- Accessible by staircase or elevator.
- Stair access to all seats.
- Handrails

VIFF Cinema Seating

Wheelchair spaces



4 spaces at back of main floor

Seats

- Seat width 19" between armrests.
- All seats have armrests.



Lochmaddy Studio Theatre

Main floor entrance

- Front row is located at ground level.
- Stair access to all other rows of seats.
- No handrails.

Lochmaddy Seating

Wheelchair spaces

3 spaces at ground level



Seats

- Seat width 17" between armrests.
- All seats have armrests.

Venue Measurements

Front door: 32.5" wide when open, with 3-foot-high push button

Box office counter height: 38"

Concession counter height: 31.5"

Reception desk height: 30"

Doors into theatre: Lochmaddy, 35" wide; Vancity, 39" wide

Universal washroom door: 32" wide when open

Accessible stall doors: 34.5" wide when open

Accessibility Devices/Services

- Hearing assistance at all screenings
- Open Captions at select screenings
- Closed Captions at select screenings
- Descriptive Audio at select screenings
- Relaxed Screenings at select screenings
- Courtesy chairs available during lineups
- Lobby tickets available at box office for ticketholders who need an indoor, seated waiting area
- Service animals welcome

Washrooms

	Main floor universal	Main floor Women's	Main floor Men's
Number of stalls/urinals	One toilet	6 stalls	3 urinals / 2 stalls
Wheelchair accessible stalls	1	None	None
Sensors? (flushing, faucets, soap, dryers)	Flush and faucet	None	None
Sink height	31"	32"	32"

Change tables	Yes	No	No
Period products	No	Yes	No
Other notes		Accessible by elevator or 6 steps with handrail	Accessible by elevator or 6 steps with handrail

Sensory-Reduced Spaces

The education suite on the second floor is a dedicated sensory-sensitive space during the festival.

Features:

- Dim lighting
- Closed door
- Stim toys, ear defenders, puzzles and activities
- Scent-free space
- Chairs and bean bag chairs