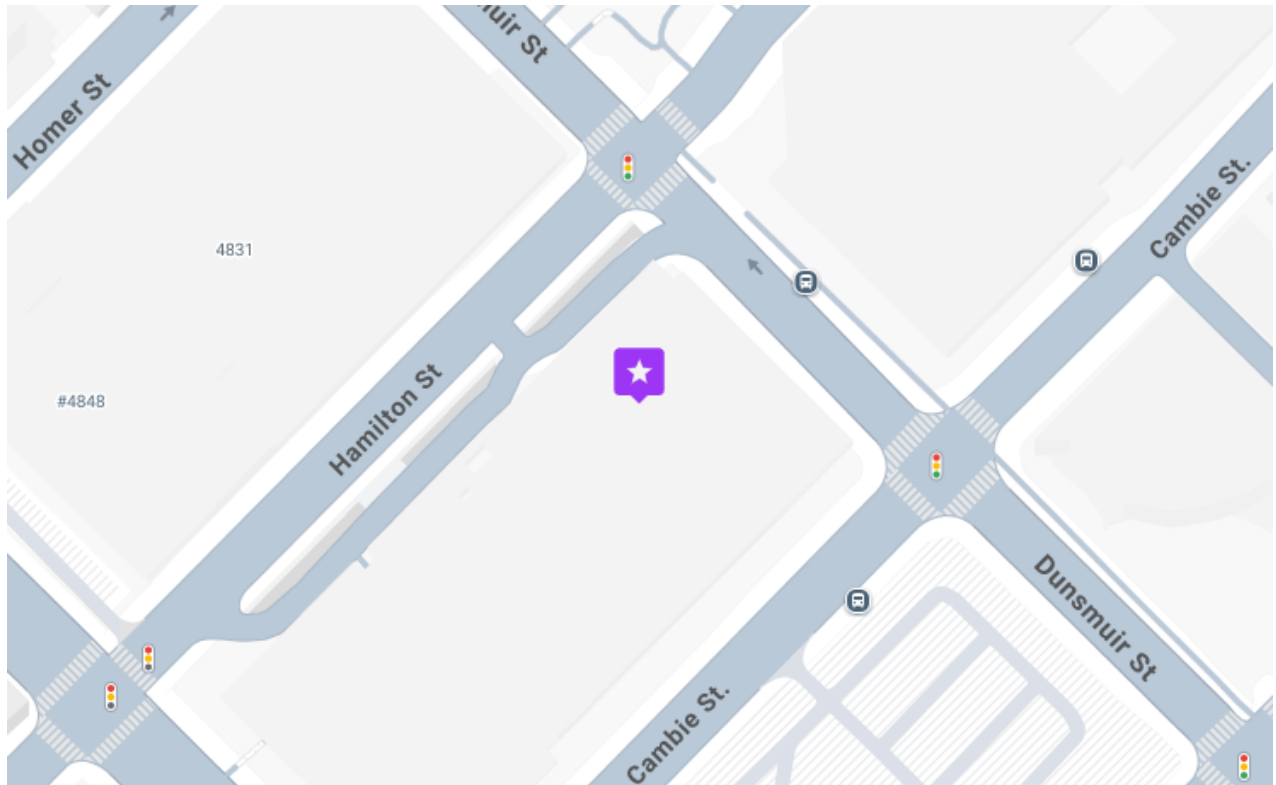


Vancouver Playhouse: Accessibility Guide

Location

600 Hamilton Street

Nearest intersection: Hamilton St. & Dunsmuir St.



Getting There

Transit

Westbound West Pender @ Hamilton: 4, 5, 7, 19, 22, 209, 210, 211, 214, N19

Eastbound West Pender @ Hamilton: 5, 17, 19, 22, N15, N19, N24

Westbound West Georgia @ Richards: 250, 253, 254

Westbound West Georgia @ Homer: 240, 241, 246, 247, N24

Stadium-Chinatown Station: Expo Line on Dunsmuir Street (approx. 1 block east).

SkyTrain (Canada Line): Vancouver City Centre Station (approx. 5 blocks west).

Parking

- EasyPark Queen Elizabeth Theatre
- Lot #129
- beneath the theatre
- Entrance off Cambie Street between West Georgia & Dunsmuir
- Accessible parking spots available for vehicles with accessible parking decal
- Elevator connects parkade levels to the plaza
- Vancouver Public Library Parkade
- Parking available in The Post building, across from the Playhouse on Hamilton Street

Line-Ups

Line-up locations are subject to change. Please check in with a volunteer at the venue if you aren't sure where to line up.

Passholder Line: Lines up northward on Hamilton and around the corner onto Dunsmuir.

Ticketholder Line: Lines up northward on Hamilton and around the corner onto Dunsmuir.

Volunteer Standby Line: Lines up southward on Hamilton.

Standby Line: Lines up southward on Hamilton.

Payment

The on-site box office is cashless. If you prefer to pay in cash, you can buy tickets for screenings at any venue at the VIFF Centre box office.

Entrance and Lobby

Curb cuts: Yes, in front of main entrance.

Tactile paving at entrance: No

Overhang for rain protection: Yes, above entrance and box office.

Push button to open door: Yes, 46" high.

Elevator: Yes, between main floor and balcony level.

Lobby seating: Yes, sofa chairs and benches.



Access to Theatre

Orchestra

- Located at street level.
- Stair access to all seats.
- Handrails along left and right walls, 35" high.

Balcony

- Accessible by staircase or elevator.
- Stair access to all seats.
- Handrails along left and right walls and between aisles, 35" high.

Seating



Wheelchair spaces

5 spaces at orchestra level: row 15, seats 40-44

Seats

- Seat width varies from 18" to 22" between armrests; [this seating plan](#) indicates smaller/wider seats.
- All seats have armrests.

Venue Measurements

Front door: 42" wide with 46"-high push-button

Box office counter height: 32"

Concession counter height: 3 feet

Doors into theatre: 52" when both are open

Universal washroom door: 33.5" when open

Accessibility Devices/Services

- Hearing assistance at all screenings
- Open Captions at select screenings
- Courtesy chairs available during lineups
- Lobby tickets available at box office for ticketholders who need an indoor, seated waiting area
- Service animals welcome

Washrooms

	Main floor universal	Downstairs Women's	Downstairs Men's	Balcony Women's	Balcony Men's
Number of stalls/urinals	One toilet	6 stalls	5 urinals / 3 stalls	4 stalls	2 urinals / 2 stalls
Wheelchair accessible stalls	1	None	None	None	None
Sensors? (flushing, faucets, soap, dryers)	Flush and faucet	None	None	None	None
Sink height	33"	33"	33"	33"	33"
Change tables	Yes	No	No	No	No
Period products	Yes	Yes	No	Yes	No
Other notes	Door handle 38" high				

Sensory-Reduced Spaces

Salon A (to the right of concession) is a dedicated sensory-sensitive space during the festival, with the exception of October 2 and 6.

Features:

- Dim lighting
- Closed door between space and lobby
- Wheelchair-accessible washroom
- Scent-free space
- Cushioned benches and bean bag chairs